

Curriculum Vitae

Jonathan Hobdell

British Citizen, Manx worker

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[LinkedIn Profile](#)

Native English speaker, French (B1), Hungarian (B1)

Education

IT Qualifications (Online / Private Study)

- Currently studying JavaScript, React Native, Node (with Express), Next (as part of MERN stack) on Udemy
 - See my learning list on [Udemy](#)
 - See my projects on [Netlify](#)
 - Most completed from follow-alongside with Traversy Media on YouTube
 - Imdb clone done alone with a view to updating using React in the future
- Microsoft SC-900 Security, Compliance, and Identity Fundamentals (2021)
- Microsoft Service Adoption Specialist Certificate (2020), EdX.org
- CompTIA CIOS – IT Operations Specialist (gained by acquiring both A+ and Network+)
- CompTIA Network+ (2019)
- CompTIA A+ (2018)

Isle of Man College

- HND Computing, Pearson BTEC Level 4 (2019)

IT Work History

Riela Yachts, 34 Hope Street, Douglas, Isle of Man: January 2023 to present

I joined Riela as a trainee product development specialist, using Laserfiche, HTML, CSS, Vanilla JS and SQL to continue creating and improving digital versions of yacht management and compliance forms. I have taken on and completed several projects that had been put on hold due to lack of manpower.

At the same time I have started a number of Udemy courses in more modern web development frameworks and am keen to transition into a role where I can continue to learn and use these, in order to futureproof my career in web development.

Hansard Global Plc, Douglas, Isle of Man: August 2017 – December 2022

- Joined Hansard as an apprentice IT support technician
- Made a full IT support technician at the end of the apprenticeship
- Worked on various admin-related tasks throughout my employment:
 - Raising and submitting purchase orders, both physically and via Appian (I was frequently asked to do this on behalf of others)
 - Created detail floor plans of floor boxes, including network port numbers, across the 4 floors Hansard occupied in their old building
 - Vendor relationship and invoice management
- Troubleshooting both hardware and software
 - Hardware maintenance (ordering, replacing, printer maintenance, re-cabling during workstation relocations and office move)
 - VM management in VMware Horizon Admin Centre and VMware vSphere
 - Active Directory user lifecycle and group permissions management
- General knowledge Microsoft 365 and Azure
 - M365 license management
 - Customisation of SharePoint navigation and M365 app launcher
- Involved in migration from Exchange 2010 to Online
- Co-owner of migration from SharePoint 2010 to Online
 - Re-creation of 2010 hierarchy of libraries, document sets and managed metadata
 - Ongoing garnering of knowledge of SharePoint Online, particularly in terms of view limitations with use of custom metadata

- Obtained agreement to create new Microsoft 365 Groups for Teams instead of “Groupifying” the existing sites
- Standardised news post creation and trained other users
- Championed the migration to and adoption of OneDrive alongside SharePoint Online after migration from SharePoint 2010
 - Completed company-wide training in use of OneDrive when replacing local storage (remote sessions offered to all staff during Covid lockdown, via Zoom)
- Involved in migration of email system from Exchange 2013 to Exchange Online (on-prem hybrid)
 - Also involved in amending HTML-based code to produce various footers across the business
- Developed Microsoft Teams Champions group ahead of deployment
 - Self-trained in Teams, Planner, SharePoint, and OneDrive to push knowledge to Champions ahead of deployment with 3rd party consultant
 - Wrote proposal to senior management advocating adoption of Teams and connected technologies (Planner, To Do, OneNote, Forms, Stream etc.)
 - Curated training materials more fitting to our deployment (initially chat only), primarily from multiple YouTube channels
 - Primary contact for Microsoft partner consultant, including for technical and governance requirements
 - Deployed Microsoft Learning Pathways, including custom playlists as well as assisting with Hive (Hansard’s Learning Management System from Docebo)
 - Training for Microsoft 365 Champions (evolved from Teams Champions group to cover all Microsoft offerings)
 - Currently organising “Teams Tuesdays” drop-in sessions for people to learn more about Teams, but also Microsoft 365 in general to increase productivity
 - Responsibility for writing procedures (frequently asked to complete this on behalf of other staff)
 - As part of my role, I frequently visit people at their desks to help with one problem and progress to training them in aspects of Microsoft 365 and other systems that will make them more efficient
- Attended various Microsoft-related webinars and conferences to gain further knowledge and networking opportunities:
 - European SharePoint Conference 2021 (online)
 - Ignite
 - Microsoft’s own Champions Community
- Member of the Employee Forum, and then a Culture Champion
 - Created a shared mailbox for suggestions to the group
 - Initiated the use of Microsoft Forms for surveys by the group

Previous Work History

I have previously worked in numerous companies and industries, from the care sector to accounting, teaching to hospitality. As well as my wealth of knowledge in Microsoft 365 and other areas of IT, I have worked with Sage Payroll (Lee Abbey London), various CRM systems (HSBC and the EAP Right Corecare), banking systems (RBSI), and numerous custom systems.

I have always been keen to both learn and share my knowledge with others to benefit their work patterns and processes.

More detailed work history is available on request.

Hobbies

Reading – especially Italian detective fiction

Writing – poetry, prose / essays (I am currently working on a series of biographical articles on the life of the singer Ivan Rebroff)

Piano, organ, guitar, singing – I am the “organist” at Kirk Braddan church

Film – The Greatest Showman is a current favourite!

Playing with my two girls

References

Available on request.